

Lilian (Linghao) Lin

WEB DEVELOPER

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Hi, I'm Lilian.

I Speak React, Javascript, HTML, CSS, accessibility and responsive design. I'm the First current student to win Visibility:Hidden Runner-Up Award I care about accessibility. I thrive when learning new programming languages, debugging and working with others. Web development lets me combine these skills with my creativity to build products with love.

EDUCATION

HackerYou | 2019 Jan - now
full-time web development bootcamp

HackerYou | 2018 Aug - Dec
part-time web development course

University of Toronto | 2013 - 2015
Master of Education

Guangzhou University | 2009 - 2013
Bachelor of Arts

EXPERIENCE

Customer Success Specialist
One Class (Toronto)

- Developing customer relationships and ensure their satisfaction with the service.
- Used CRM to manage customer data.
- Responsible for delivering and assigning tasks.
- Integrated customer feedback with social media and facilitated team communication.

May 2018 - Jan 2019

Social Media Marketing Specialist
Toronto Chinese Academy (Toronto)

- Managing social media platforms for school.

Jan 2017 - Mar 2018

Overseas Marketing Specialist (contract)
Kunming College of Eastern Language (China)

- Designed and maintained school website (www.learnchineseinkunming.com).
- Responsible for overseas marketing, social media marketing (Facebook, Wechat).

Mar 2016 - Aug 2016

Summer camp Team Lead & Science Teacher
Dream Novation (NGO)

- Managing team affairs
- Tutoring and Training teachers
- Designing course content and schedules

Jun 2011 - Mar 2018